E-Learning Course Title: Business Performance Improvement through Process Focus

Course Registration Fee (including GST):- Rs.1000/-

About eLearning Program -

A process is a series of steps and decisions involved in the way work is completed. We may not realize it, but processes are everywhere and in every aspect of our leisure and work. Processes are fundamental to the human activities. The purpose of process mapping is for organizations and businesses to improve efficiency.

Process maps provide insight into a process, help teams brainstorm ideas for process improvement, increase communication and provide process documentation. Process mapping will identify bottlenecks, repetition and delays. They help to define process boundaries, process ownership, process responsibilities and effectiveness measures or process metrics.

Business process reengineering (BPR) is the practice of rethinking and redesigning the way work is done to better support an organization's mission and reduce costs. Within the framework of this basic assessment of mission and goals, reengineering focuses on the organization's business processes-the steps and procedures that govern how resources are used to create

products and services that meet the needs of particular customers or markets. As a structured ordering of work steps across time

Thanks & Regards NPC Team

Course conducted by Group/ Regional Directorate Name:- RD Bengaluru Name & Designation of Course Coordinator: C <u>Narendra, Director</u> Course Coordinator Contact Details:<u>c.narendra@npcindia.gov.in</u>

And place, a business process can be decomposed into specific activities. measured, modeled, and improved. It can also be completely redesigned or eliminated altogether. Re-engineering identifies, analyzes, and re-designs an organization's core business with the of achieving processes aim improvements in critical performance measures, such as cost, quality, service, and speed.

E-Learning Course Coverage: - Module 1 – Understanding Business Process Mapping and Module 2 – Business Process Reengineering.

Register to learn:-

Productivity Council

- Definition of process
- Why focus on process
- Process mapping tools
- Process analysis
- Process performance measures
- Origin & Definition of BPR
- Key words of reengineering
- Objectives of reengineering
- BPR maintaining the balance
- Characteristics of reengineering
- Selection of the process for Reengineering